



Date: 11/10/10

Web Announcement 364

Attention Dental Providers (PT 22): Prior Authorization Determinations for Dental Services Will No Longer Be Faxed

Effective Dec. 1, 2010, determinations of prior authorization requests for dental services will no longer be faxed to providers. All determinations are mailed to the address on file and can be obtained in real time by utilizing the Electronic Verification System (EVS) via the internet or Automated Response System (ARS) via telephone.

Providers who call the Magellan Medicaid Administration, Inc. Dental Prior Authorization Department for their authorization determination will be referred to EVS or ARS.

You may access [EVS](#) from the menu bar that appears at the top of each page of this website.

You may access ARS by calling (800) 942-6511.

Please do not request authorizations for services that do not require a prior authorization. Please refer to the [Dental Fee Schedule](#) to determine if prior authorization is required. If a prior authorization request contains multiple service codes, Magellan Medicaid Administration will address only those codes that require prior authorization.

To avoid duplication of services, use the [Dental History Request](#) form to request a recipient's dental history.